

Data Hosting Locations*

<i>Data storage region: Global</i>		
Entity Name	Hosting Type	Location
Amazon.com, Inc., incl. Amazon Web Services	Cloud-hosting provider for specific product features (including recordings)	United States, Germany, Singapore, India, United Kingdom
Microsoft Corp, incl. Azure	Cloud-hosting provider for specific product features (including Zero Trust and Remote Code Execution)	Netherlands, United States
MongoDB, Inc.	Database-hosting provider for specific product features	United States, Germany, India
<i>Data storage region: European Union</i>		
Entity Name	Hosting Type	Location
Amazon.com, Inc., incl. Amazon Web Services	Cloud-hosting provider for specific product features (including recordings)	Germany, Ireland
Microsoft Corp., incl. Azure	Cloud-hosting provider for specific product features (including Zero Trust and Remote Code Execution)	Netherlands, Ireland, Sweden
MongoDB, Inc.	Database-hosting provider for specific product features	Germany, Ireland

*Customers may, upon account creation, select either GoTo's European Union or Global data infrastructure to store their Customer Content.

Third Party Sub-Processors – Global and European Union

Entity Name	Purpose	Location
Twilio, Inc.	Product-related SMS invites communication platform	United States
Clickatell, Inc.	Product-related SMS invites communication platform	Ireland
Splunk, Inc.	Storage of backend service logging events	United States
Sumo Logic, Inc.	Storage of backend service logging events	United States
84codes, incl. CloudAMQP	Message queuing	United States, Germany

Appcues	Cloud-based User Surveys & Onboarding help	United States
Amplitude, Inc.	Cloud-based User Analytics Service	United States
Pendo.io, Inc.	Product analytics app	United States
Backtrace I/O, Inc.	Crash and error reporting	United States
Datadog, Inc.	Cloud monitoring	United States
Functional Software, Inc.	Sentry application monitoring	United States
OpenAI LLC, and its affiliates, incl. OpenAI API Services	GoPilot *See AI Terms for more details.	United States
Microsoft Corp., incl. Azure OpenAI Services; OpenAI LLC, and its affiliates, incl. OpenAI API Services	Optional AI-enabled features *See AI Terms for more details.	United States
Google LLC incl. Firebase Crashlytics	Mobile app crash collector	United States
Instabug, Inc.	Mobile app crash collector	United States
Google LLC (Google Cloud Platform) incl. Vertex AI API and Gemini API	Optional AI-enabled features *See AI Terms for more details.	United States

CHANGES TO SUB-PROCESSORS

Any additional or new proposed sub-processors shall be disclosed at [goto.com/trust](https://www.goto.com/trust) and to you via e-mail, where you are subscribed to receive e-mail updates, as provided for in the Agreement and/or DPA.

GOTO AFFILIATES

In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure available at <https://www.goto.com/company/trust/resource-center>.

DATA TRANSFERS

Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or “DPF”) and the UK Extension to the EU-U.S. DPF
- Standard Contractual Clauses (or “Model Clauses”)
- APEC Cross-Border Privacy Rules (or “APEC CBPR”)
- APEC Privacy Recognition for Processors (or “APEC PRP”)

More information on GoTo’s privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at <https://www.goto.com/company/trust/privacy>.

DATA PROCESSING ADDENDUM

GoTo offers a comprehensive global Data Processing Addendum (“DPA”), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <https://www.goto.com/company/legal> to learn more.

TECHNICAL AND ORGANIZATIONAL MEASURES

GoTo’s security and privacy practices are outlined in its Trust and Privacy Center at <https://www.goto.com/company/trust/privacy>, as well as in Technical and Organizational Measures (“TOMs”) documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at <https://www.goto.com/company/trust/resource-center>.